

WOOD CHIPPING SERVICE

TERMS & CONDITIONS OF USE

INTRODUCTION

Please read these terms & conditions (the Terms) carefully. When you make a booking and use the wood chipping service, you indicate your acceptance of these terms.

If you do not accept these Terms please do not make a booking or use this service.

Wollondilly Shire Council (Council) reserves the right, at its sole discretion, to change, modify, add or remove portions of these Terms at any time. It is your responsibility to check the Terms periodically for changes.

Effective Date: 27 March 2024

SECTION 1:

1.1 General

- 1.1.1** The wood chipping service is a trial from April -December 2024. No guarantee is provided that the service will continue to be provided in the future.
- 1.1.2** Bookings are essential and places are limited at each event.
- 1.1.3** The trial includes one (1) free booking per event per eligible property.
- 1.1.4** Hazards may exist at a wood chipping event. Persons enter site at own risk to person and property.
- 1.1.5** Closed footwear mandatory when on site.
- 1.1.6** The service can be closed at any time without notice in response to poor weather conditions, site safety or operational issues.
- 1.1.7** The availability or use of this service does not constitute approval to carry out any clearing or vegetation control works.
- 1.1.8** Offensive language and unsafe behaviour will be not tolerated and offenders will be excluded from the site and future use of the service. The NSW Police will also be contacted were appropriate.
- 1.1.9** No video or photographs can be taken without prior permission. This can be arranged by contacting (02) 46 77 11 00.
- 1.1.10** No scavenging is permitted during the trial. Accepted vegetation and the woodchips will not be returned.

1.2 Eligibility

- 1.2.1** The booking address must be a registered property within the Wollondilly Shire Local Government Area (LGA) with a current domestic waste service. A registered property address with a current domestic waste service in the following Wollondilly Local Government Area (LGA) suburbs are eligible to make a booking: Appin, Bargo, Belimbla Park, Brownlow Hill, Buxton, (Wollondilly LGA only), Camden Park, Cawdor, Couridjah, Douglas Park, Glenmore, Lakesland, Maldon, Menangle, Mount Hunter, Mowbray Park, Orangeville, Oakdale, Pheasants Nest, Picton, Razorback, Silverdale, Tahmoor, Theresa Park, The Oaks, Thirlmere, Wallacia (Wollondilly LGA only), Warragamba, Werombi, Wilton, Yanderra, Yerranderie (Wollondilly LGA only).
- 1.2.2** A check of council records will be completed to verify eligibility at the time of booking.
- 1.2.3** This service is not available to commercial operators, commercial properties, businesses with a Wollondilly Shire Council commercial waste service or vacant land owners.

1.3 Bookings

- 1.3.1** Proof of residency at the booking address is required to be shown on entry to complete the booking process and confirm access to the service.
- 1.3.2** Acceptable forms of evidence for a booking holder include NSW Drivers Licence, Service NSW Photo Card, Current Rates or Utility Notice.
- 1.3.3** Failure to supply suitable proof of residency at the booking address on entry will result in the cancellation of the booking and no entry.
- 1.3.4** A resident or property owner can make an event booking for the service and nominate a representative to attend the event on their behalf. This must be pre-arranged and the information provided during the booking process. The following information must be supplied regarding the representative; the full name, address, vehicle registration number and contact number and a valid reason for the representative. The booking holder accepts and agrees to all Terms on behalf of the representative.
- 1.3.5** Acceptable forms of evidence for a representative to show on entry include NSW Drivers Licence, Service NSW Photo Card, Current Rates or Utility Notice.
- 1.3.6** Failure by a representative to provide an accepted form of identification on entry to the event to complete the booking process will result in the cancellation of the booking and no entry.
- 1.3.7** The booking holder or representative must arrive at the event on time for the allocated booked time slot. Failure, to arrive at the event for the allocated booking time slot may also result in the cancellation of the booking and no entry.
- 1.3.8** To cancel or modify a booking, the booking holder needs to contact council on (02) 4677 1100
- 1.3.9** It is the responsibility of a booking holder to take all reasonable steps to notify council on (02) 4677 1100 if they are unable to attend a booking. A registered property address may have eligibility suspended for the duration of the trial, if a booking holder fails to attend a booked event without providing notice.

- 1.3.10** Council reserves the right to suspend the eligibility of a registered property address for the duration of the trial at any time
- 1.3.11** If a booking is cancelled and no access to the service is permitted, the contents of any load connected to this cancelled booking is the responsibility of the driver and vehicle occupants and must be taken off site for appropriate disposal at the cost of the booking holder.
- 1.3.12** All personal information received in relation to bookings will be managed in accordance with our Privacy Policy.

1.4 Accepted Vegetation Materials

- 1.4.1** The service will accept:
- Tree branches, trunks and large shrubs
 - Length: one metre or more
 - Diameter: maximum is 400mm
 - Maximum of 5 cubic metres of vegetation per visit.

1.5 Materials not accepted by this service

- 1.5.1** Materials not accepted in loads at the service includes:
- Tree stumps or root balls
 - Vines and garden weeds (e.g. dandelions, thistles, etc)
 - Woody weed species that are flowering, fruiting or in seed
 - Grass clippings, hedge trimmings, palm leaves
 - Posts, sleepers, wire and ropes
 - Material that is tied up or in bags
 - Material with dirt or soil
 - Metal, concrete, asbestos, building materials or general waste
 - Vegetation generated as part of business or commercial operation
- 1.5.2** Any load of vegetation which contains any materials which are not accepted will be rejected.
- 1.5.3** It is the responsibility of the booking holder to prepare the load to ensure compliance.
- 1.5.4** Event staff reserve the right to reject any materials which are not acceptable for processing. All materials which are rejected are the responsibility of the driver and vehicle occupants and must be taken off site for appropriate disposal at the cost of the booking holder.

SECTION 2:

2.1 Tree pruning and removal work at the booked address

2.1.1 Trees within the boundaries of a private property may require Council approval to be pruned or removed, depending on the circumstances. Complete a check before any pruning or removal of vegetation occurs at the booking address.

2.2 Using the service

2.2.1 Pedestrian access is not permitted at the event.

2.2.2 Children under 12 years of age and pets are not recommended at the event but if present they must remain inside vehicles and be supervised at all times.

2.2.3 It is the responsibility of the booking holder to ensure a suitable vehicle is used to transport the material to the event and that all loads are covered

2.2.4 Eye, ear and dust protection is recommended

2.2.5 No smoking or vaping permitted at the event.

2.2.6 No mobile usage whilst at the event.

2.2.7 Follow all instructions from event staff.

2.2.8 All vehicles must adhere to 10 km/h speed limit and all directional signage.

2.2.9 Seatbelts must be worn when driving. In the unloading zone, the vehicle engine must be off and all care taken to unload the vegetation safely.

2.2.10 It is the responsibility of the driver and vehicle occupants to check all doors, latches and trailer gates are closed and secured after unloading.

2.2.11 On site plant and machinery must not be approached.

2.2.12 Report any incidents or concerns to event staff immediately.

SECTION 3:

3.1 Acknowledgement and consent

3.1.1 Confirm and agree to the following:

I am a Wollondilly Shire property owner or resident with a current domestic waste service at the booking address.

The vegetation has not been generated as a part of a business or commercial operation.

I understand that hazards may exist at this wood chipping event.

As the booking holder I accept the risk to person and property and have read and agree to all terms and conditions to enter and use the service.

I have undertaken necessary checks and obtained the required approvals to undertake any pruning, tree removal or land clearing works at the booking address.

I will bring only vegetation material accepted as part of the wood chipping service and understand that failure to do so will result in my load being rejected. I accept the responsibility for the rejected material to be taken off site for appropriate disposal at my cost.

I understand that if Council suspects any tree removal or land clearing works have been undertaken at the booking address without the necessary prior approvals, this may result in regulatory action.