

Looking after the Community
Report to the Ordinary Meeting of Council held on Monday 19 March 2018

CO1 – Wollondilly Health Alliance Progress Report

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EXECUTIVE SUMMARY

- The purpose of this report is to provide Council with an update on the Wollondilly Health Alliance and its current programs and projects and priorities for 2018.
- It is recommended that Council acknowledge the report outcomes and acknowledge the efforts of the Wollondilly Health Alliance.

REPORT

The Wollondilly Health Alliance (WHA) which was established in 2014 is chaired by Council's General Manager. It's a partnership between Wollondilly Shire Council, South Western Sydney Primary Health Network and South Western Sydney Local Health District. The Wollondilly Health Alliance (WHA) is chaired by the General Manager, Luke Johnson.

The Wollondilly Health Alliance (WHA) has implemented sub-committees that oversee and monitor specific initiatives and projects. These sub-committees are:

- Care Process Working Group – Chaired by Executive Director Community and Corporate – Ally Dench
- Health and Promotion Working Group – Chaired by Manager Community Outcomes – Peter Wright
- Health in Planning Working Group – Chaired by Manager Community Outcomes – Peter Wright.

The WHA is all about working together on projects and programs that will help deliver the vision of:

- A healthier community
- A community that has quicker and easier access to quality health services
- A community that has a say in the development and provision of health services that affect them.

The Alliance works collaboratively to deliver coordinated health care for the diverse needs of people in Wollondilly.

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OPERATIONAL FRAMEWORK

There are a range of working groups associated with the WHA, each with their own role and purpose. This includes considering the health elements throughout Council planning, focussing on health education and preventative behaviours and addressing service delivery through a range of innovative solutions.

	Membership	Role
Alliance Executive Committee	Senior Executive nominated by the Chief Executive / General Manager of each partner organisation.	Manage the Alliance. Implement the actions aligned to the Memorandum of Understanding.
Alliance Operational Committee	<ul style="list-style-type: none"> ▪ Up to 3 representatives from each partner organisation ▪ General Practice ▪ Non-Government Organisations ▪ Other Government agencies and private industry 	Provide governance over the development and implementation of an integrated primary and community health model of care.
Working Groups <ul style="list-style-type: none"> ▪ Care Process ▪ Health Promotion ▪ Health in Planning 	<ul style="list-style-type: none"> ▪ Up to 2 representatives from each partner organisation ▪ General Practice ▪ Non-Government Organisations ▪ Private industry 	Utilise subject matter expertise to support the planning, design, implementation and evaluation of initiatives across Wollondilly Shire.

ACHIEVEMENTS TO DATE

The WHA achievements to date are extensive, including engaging and empowering individuals in their own care, establishing the best way to deliver services to Wollondilly and reducing the number of residents whose illness becomes worse and/or takes them to hospital. The work of the WHA has also helped increase the knowledge and opportunities to understand and participate in preventative health, enabled a platform for connecting with others in the community and helped improve wellbeing in Wollondilly. Achievements pertaining to WHA activities that have been undertaken since inception include:

Project	Achievement
Telemonitoring	<ul style="list-style-type: none"> ▪ 46 participants throughout the course of the project, to date

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Project	Achievement
	<ul style="list-style-type: none"> ▪ This pilot project has assisted in telemonitoring becoming a SWSLHD model of care for supporting patients with a chronic health condition ▪ A preliminary model for engaging and empowering communities for self-management
PROMPT-Care	<ul style="list-style-type: none"> ▪ A high level of participation from Wollondilly residents ▪ 123 assessments/surveys completed ▪ Patient satisfaction measured: <ul style="list-style-type: none"> ○ 69% very/satisfied with assessments ○ 50% strongly/agreed the self-management resources were easy to understand and navigate ○ 100% would consider using self-management resources in the future
Secure Messaging	<ul style="list-style-type: none"> ▪ 83% of Wollondilly GPs now have secure messaging installed, in addition to 9 Specialists and 8 Allied Health providers.
At Risk Model	<ul style="list-style-type: none"> ▪ A new model for delivering care to prevent hospital presentations and providing better health outcomes.
Social Planning Strategy	<ul style="list-style-type: none"> ▪ Production of a Social Planning Strategy document which focuses on the following themes: <ul style="list-style-type: none"> ○ Fostering social inclusion and cohesion ○ Facilitating accessibility and connectivity ○ Providing diverse and affordable living ○ Supporting education, lifelong learning and economic wellbeing ○ Creating healthy, safe and secure communities ▪ The Social Planning Strategy has been adopted by Council and is now used to guide decision-making and policy directions in relation to social planning
Volunteering	<ul style="list-style-type: none"> ▪ 21 opportunities for volunteers identified
Wellbeing	<ul style="list-style-type: none"> ▪ An ongoing established Wollondilly Wellbeing Network ▪ Heightened awareness of the concept and importance of wellbeing
Dilly Wanderer	<ul style="list-style-type: none"> ▪ Addressing public health needs and health equity challenges of hard to reach communities ▪ Increasing knowledge of preventative health relevant to the community needs ▪ Increasing social connectedness within the community ▪ Improved client experience
Healthy Towns	<ul style="list-style-type: none"> ▪ Installation of outdoor gym equipment at Warragamba - promoting and enabling active lifestyles ▪ Establishment of a Community Garden at Bargo – promoting and providing access to healthy food, education/workshops around growing your own, and volunteering opportunities

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Project	Achievement
	<ul style="list-style-type: none"> ▪ Get Healthy at Work program – promoting 8 businesses in Tahmoor to sign up to the NSW Government’s Get Healthy at Work program ▪ Aboriginal Community Wellbeing photography project – supporting wellbeing through photography - learning, expression, community and cultural connectedness

There is a strong joint commitment for the WHA to continue and to build upon the great work and achievements to date.

PRIORITIES 2018

The following table outlines the priorities for the WHA in 2018. Existent but parallel work around health and planning in Wollondilly, particularly Wilton New Town, has been linked with the WHA for future work.

Care Process	Health Promotion	Health in Planning
<ul style="list-style-type: none"> ▪ Diabetes ▪ Video Conferencing ▪ Telemonitoring 	<ul style="list-style-type: none"> ▪ Diabetes ▪ Healthy Towns ▪ Dilly Wanderer ▪ Wellbeing 	<ul style="list-style-type: none"> ▪ Wilton / Wollondilly Health & Wellbeing Strategies

CONSULTATION

The priorities of the WHA have been established through stakeholder consultation in the form of a comprehensive health needs assessment with a range of community members and service providers. Ongoing consultation is achieved through Dilly Wanderer activities and patient experience stories undertaken by clinical members of the WHA.

Improved engagement is a focus for 2018. Stakeholders are crucial to making the WHA possible and are encouraged to join the WHA in making a difference. Opportunities include:

- partnering with the WHA to inform/influence outcomes
- participating in WHA projects
- joining the network of service providers for the Wollondilly
- making a healthy behaviour change.

FINANCIAL IMPLICATIONS

Funding has been allocated under the Memorandum of Understanding that commenced on 1 July 2017 between the three key partner agencies. The financial contribution for the 2017/18 financial year is outlined below:

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Member	Contribution
Wollondilly Shire Council	Maintain Dilly Wanderer Enhancement (21 hrs per week) \$38,635 Dilly Wanderer brokerage funding (project costs / materials) \$10,000 Additional estimated in-kind contribution represents 1,248 hrs - \$67,288.
South Western Sydney Local Health District	Up to capped \$60,000 with additional in-kind contribution.
South Western Sydney Primary Health Network	\$125,000 with additional in-kind contribution.

ATTACHMENTS

Nil

RECOMMENDATION

That Council acknowledge the report outcomes and the efforts of the Wollondilly Health Alliance.