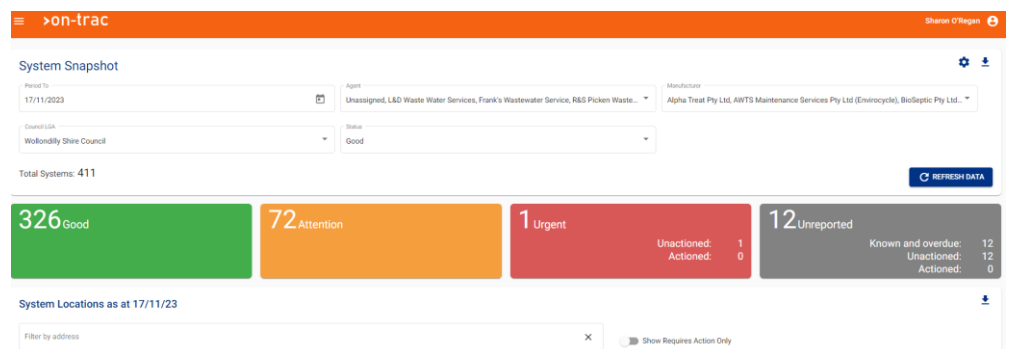


WASTEWATER SERVICE REPORTS

Electronic lodgement

Wollondilly Council, through a joint project with Water NSW have engaged CIBIS International to develop a new electronic lodgement process for wastewater service reports. This is consistent with electronic lodgement systems already in place across NSW for Development Applications and s68 Applications to install an on-site wastewater treatment system, etc.

As from January 1, 2024, all wastewater service reports will be required to be lodged electronically.



LINK FOR SERVICE AGENTS TO GET STARTED

The URL is: <https://youtu.be/YLcwx7lzkCA>

WHAT IS >ON-TRAC?

Wollondilly Council advises that our new digital platform solution, (>on-trac), that assists wastewater service contractors with the tracking and lodging of Service Reports for on-site sewage management systems anywhere in NSW is now on track, as from end of September 2023. The >on-trac solution allows Service Agents and their technicians to report on servicing of on-site sewage management systems via a centralised platform and integrated app.

The basic >on-trac wastewater servicing app is of no cost to service contractors, however for a fee, service agents can have the program customised to their company's specifications if required.

FACT SHEET

The creators of this application have been working on development of an API/CSV, modification which will assist the >on-trac program to integrate with other electronic reporting systems. This is now available and can be sourced by contacting CIBIS International on (02) 4925 8500.

BENEFITS

The electronic reporting provides a faster response time when dealing with failing on-site sewage management systems.

The >on-trac dashboard integrates directly with Council's electronic data bases.

NOTE: Council only sees the reports for it's Local Government Area.

>on-trac provides a history of inspections from the date of the first electronic inspection, that is easily accessible to the service agents.

>on-trac is simple to use on a mobile phone or tablet.

The basic >on-trac program is free for service agents.

Other Council's are showing interest in implementing the >on-trac electronic reporting.

The >on-trac system is designed to be used across the state of NSW.

FOR MORE INFORMATION

If you require any further information about this or other wastewater servicing matters, please contact Council's Environmental Health Section on (02) 4677 1100.